

**THE LINK & OPTION CENTER, INC.**

**Job Description**

**PROGRAM:** Quiet Storm Crisis Triage Living Room

**POSITION TITLE:** Triage Diversion Specialist

**DEGREE REQ:** Bachelor's Degree

**REPORTS TO:** Program Director

**JOB TYPE:** Full-Time

*Quiet Storm Crisis Triage; The Living Room is a crisis respite center in the Hazel Crest community offering free and confidential services for anyone going through a mental health crisis. We aim to reduce unnecessary hospitalizations and arrests and provide a safe, home-like environment.*

**QUALIFICATIONS:**

- Bachelor's Degree in the Health and Human Services or Criminal Justice field(s), or related experience, working with diverse populations in crisis situations and exhibit mental health intervention.

**ESSENTIAL FUNCTIONS:**

- Triage Diversion Specialist gathers information from first responders at our Living Room First-Responder Drop-Off Point, and determines in consultation with the QMHP, the nature of law enforcement involvement to assess the appropriate approach to address the individual's need for crisis intervention (example of inappropriate active psychosis, is suicidal or harmful to others) and appropriateness for The Living Room.
- Triage Diversion Specialist conducts presentations with law enforcement departments to bring awareness and partnership for utilization of the The Living Room Program in the region. At the point of First Responder Drop Off, gathers information from first responders and determines in consultation with the QMHP, the crisis response centers appropriateness to address an individual crisis (example of inappropriate active psychosis, is suicidal or harmful to others).

**MANDATORY REQUIREMENTS:**

- Receive mandatory initial Living Room Program training by:
  1. Completing a two-hour DMH video-based training
  2. Complete 16 hours of CRSS/CPRS Competency Training
  3. All staff are expected to become Certified Recovery Specialists (CRSS) within 1 year of being hired.

**SALARY:** \$45,000.00 (annually)